McSmith Connect: Capability Statement

Courier • Medical • Cargo • Logistics

Courier and logistics company based in Carmel, Indiana. From an envelope to a box truck load: local, regional and interstate delivery for businesses and individuals, with documented pickup and delivery.

CORE SERVICES

- Business Courier & Same-Day Delivery
- Dedicated Routes & Contract Logistics
- Freight, Pallet & Box Truck Delivery (high-roof cargo van or 26-foot box truck)
- Medical Courier & Equipment Delivery
- Regional & Interstate Logistics
- Airport Cargo & Freight Transfers

CAPABILITIES

- Same-day, scheduled, recurring-route and dedicated high-roof cargo van service
- STAT, after-hours, weekend and holiday delivery by request
- Medical supplies, pharmacy items, DME and confidential documents
- Retail merchandise, large items, palletized freight and commercial cargo
- Airport cargo recovery, warehouse pickup and final-mile delivery
- Local Indianapolis, statewide, regional and interstate expedite

TRAINING & INSURANCE

- HIPAA training: For confidential healthcare deliveries.
- Bloodborne Pathogens training: For specimens and medical supplies.
- TWIC credential: Secure-facility access readiness.
- CDL Class A experience: Professional driving experience.
- $1,000,000 auto liability: Commercial auto, combined single limit.
- $100,000 cargo coverage: Motor-truck cargo, subject to policy terms.

PROOF OF DELIVERY

- Signature and recipient name
- Photo at drop-off
- Time stamp
- Chain-of-custody documentation on request

VEHICLES

- High-Roof Cargo Van: Ford Transit T-250, high roof, extended
- 26-foot box truck with liftgate (International MV607), non-CDL
- High-Roof Cargo Van: approx. 487 cu. ft., typically up to 3 standard pallets, 3,000 lb maximum total load
- The high-roof cargo van has no liftgate (dock or forklift needed). The box truck has a liftgate for no-dock stops. 4 or more pallets use the box truck.

COVERAGE

Indianapolis, Carmel, Fishers, Westfield, Noblesville, Greenwood, Plainfield, Avon, Brownsburg, Zionsville, Lawrence and nearby Central Indiana; regional and interstate on request.

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Certificates of insurance, W-9 and authority documents are released to approved vendor contacts on request.

Actual capacity depends on cargo dimensions, weight, securement and safe loading, and is confirmed for each shipment before booking.